

智覺學苑 欢迎

认知偏差 第十节

135种认知偏差: 36至38 135 Cognitive biases: 36 to 38

主讲: 李捷伟 郭灿東

Academy of Wisdom and Enlightenment (AWE)

- 1. 模糊效应 Ambiguity effect
- 2. 锚定效应 Anchoring or focalism
- 3. 拟人化 Anthropomorphism
- 4. 注意力偏差 Attentional bias
- 5. 自动性偏差 Automation bias

- 6. 可得性捷思法 Availability heuristic
- 7. 可获性层叠 Availability cascade
- 8. 逆火效应 Backfire effect
- 9. 从众效应 Bandwagon effect
- 10. 基本比率谬论或基本比率忽视 Base rate fallacy or Base rate neglect

11. 信念偏差 Belief bias

12. 偏差盲点 Bias blind spot

13. 啦啦以效应 Cheerleader effect

14. 支持选择偏差 Choice-supportive bias

15. 聚类模式偏差 Clustering illusion

- 16. 确认偏差 Confirmation bias
- 17. 一致性偏差 Congruence bias
- 18. 结合谬论 Conjunction fallacy
- 19. 回归性偏差 Regressive bias
- 20. 保守倾向 Conservatism/Bayesian

- 21. 对比效应 Contrast effect
- 22. 资深者偏差 Curse of knowledge
- 23. 诱导效应 Decoy effect
- 24. 面额效应 Denomination effect
- 25. 资产处置效应 Disposition effect

- 26. 有选择偏差 Distinction bias
- 27. 邓宁-克鲁格效应

Dunning-Kruger effect

- 28. 温水泡青蛙 Duration neglect
- 29. 同情差距 Empathy gap
- 30. 敝帚自珍 Endowment effect

- 31. 本质主义 Essentialism
- 33. 实验者偏差 Experimenter's bias
- 34. 聚焦错觉 Focusing effect
- 35. 预言效应 Forer effect

36. 包装效应 Framing effect

37. 频现错觉 Frequency illusion

38. 用途固定 Functional fixedness

逻辑训练 Logic exercise

现在请您专注和澄清思维...准备好了吗? Concentrate and clear your mind please... are you ready?



36. 包装(框架)效应: 从相 同的信息中,根据信息不一 样的表达(呈现)方式, 得出不同的结论。Framing effect : Drawing different conclusions from the same information, depending on how that information is presented.

"框架"是指把一幅名画,标放在一 个美丽昂贵的镜架里,画的价值就提 高了: 而把画标放在一个丑陋便宜的 镜架里,那么画的价值就降低了。画 的本质是一样,但它的价值却被包装 影响了。 Frame means that if a famous painting is placed in a beautiful and expensive frame, the value of the painting will be increased; if the painting is placed in an ugly and plain frame, the value of the painting will be reduced. The essence of painting is the same, but its value is affected by packaging.

人们根据选项所表达的含义是正面 的(有收益),还是负面的(有损 失)来决定选项是否可取。当人们 将成本看作是选项损益中构成的一 部分时,容易产生这种偏差。People decide on options based on if the options are presented with positive or negative semantics; e.g. as a loss or as a gain. This effect occurs when people see cost as a combination of gains and losses. 13

1. 去超市买肉的顾客, 更 喜欢购买标签上写着"含 75%瘦肉"的肉,而不是标 示"含25%脂肪"的肉(其 实两者意思是一样的)。 Consumers are more likely to enjoy meat

labeled 75% lean meat as opposed to 25% fat.¹⁴

2. 同一个酒店房间,有两个报 价:第一个是300元一天,提 前预订可享受25元的折扣;第 二个是250元,但要加上10%的 单人附加费。 Take as example, a hotel room advertised at \$300, with a \$25 discount for early booking and compare it with the same room at \$250, with a 10% single person surcharge. 15

这两个选项的成本是相同的,都是 275元,但顾客还是选第一种的预订 房价。他们喜欢看上去有收益,而不 是有损失的选项。因为,预订有折扣 被视为一项收益, 而附加费则被看作 一项损失。 Customers will tend to choose the arrangement even though the cost of \$275 is the same. Customers tend to choose gains over losses. An early booking discount is seen a gain whereas a surcharge is seen as a loss.

3.在强调过期注册会有罚款时, 93%的博士生提前注册了,而在 强调提前注册可享受折扣优惠时 ,只有67%的学生提前了注册(避开罚款损失)。93% of PhD students registered early when a penalty fee for late registration was emphasized, with only 67% doing so when this was presented as a discount for earlier registration.

4. 如果政府官员,强调一项新 的经济政策会创造一定的就业 率,而不是强调相关的失业率 。这样提法,将使得更多人支 持该项政策。 More people will support an economic policy if the employment rate is emphasised than when the associated unemployment rates is highlighted. 18



FRAMING EFFECT

Drawing different conclusions from the same information, depending on how that information is presented.



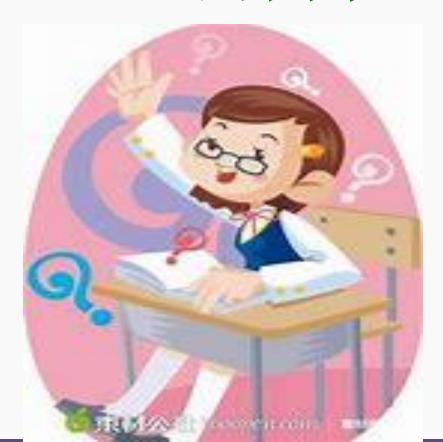


杯子是半满的 vs 杯子 是半空的



美食家厨房 vs 厨师专业厨房 业厨房 亲爱的,我喜欢这个套间,但另外那间套间有 个厨师专业厨房….

练习:请同学们举出这种认知偏差的例子



- 37. 频现错觉:一个词、一个名字或其他事物,最近引起了个人的注意。在不久后,人会产生这个东西突然到处出现的错觉(不要与新词错觉或选择性注意混淆)。这种错觉也称为巴德尔
- 迈因霍夫现象。 Frequency illusion: The illusion in which a word, a name, or other thing that has recently come to one's attention suddenly seems to appear with improbable frequency shortly afterwards (not to be confused with the recency illusion or selection bias). Colloquially, this illusion is known as the Baader-Meinhof Phenomenon.

频现错觉描述了一种典型症状 就是你刚刚学过,发现或注 意到的一个概念或事物,好像 突然出现在周围任何的地方。 Frequency illusion describes the syndrome in which a concept or thing you just learned noticed or found out about suddenly seems to crop up everywhere.

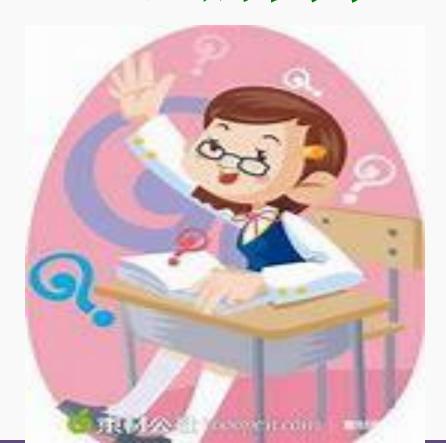
1, 当你买了一辆新车时, 频现 错觉就出现了。突然之间, 你 会看到通街跑着同样牌子和款 式的汽车。 The frequency illusion occurs when you buy a new car, and suddenly you see the same car everywhere.

2. 当一位男士的太太怀孕了, 他注意到 ,外面街上突然有好多孕妇。这是一种 被动的体验,因为,我们的大脑会自动 寻找与我们有关的信息。但我们会错误 以为,某种现象(东西)出现的频率确实 在增加。When a man's wife became pregnant, he noticed that there were suddenly many pregnant women in the street outside. It's a passive experience, where our brains seek out information that's related to us, but we believe there's been an actual increase in the frequency of those occurrences. 24

3. 一个人刚看了一部关于鲨鱼的电影,他可 能会开始到处看到"鲨鱼"这个词。这不是 因为,这个人真的遇到了更多"鲨鱼"这个 词;相反,在看电影之前,他通常只是简单 地把见到的"鲨鱼"这个词,一眼看过去, 然后很快就忘记了。而看电影之后,这个词 才开始留在他们的记忆中。 A person who just saw a movie about sharks might start seeing the word "shark" everywhere. This is not necessarily because the person really has come across more instances of the word "shark"; rather, before seeing the movie, they usually simply passed the word over and quickly forgot it, while later, after having seen the movie, the word started sticking in their memory.

4. 一位妈妈带女儿去欣赏了一场 精彩的钢琴表演,第二天在街上 和商场里,她留意到好几家琴行 和很多的钢琴班招生广告,于是 想帮女儿报名学钢琴。A mother took her daughter to enjoy a wonderful piano performance. The next day in the street and in the shopping mall, she noticed several piano companies and many advertisements for Piano classes. She wanted to help her daughter sign up for Piano lessons.

练习:请同学们举出这种认知偏差的例子



- 38. 用途固定(功能固着): 限制一个人只能以传统旧方式来使用一个物件(
- 东西)。Functional fixedness:
- Limits a person to using an object only in the way it is traditionally used.

人们一般把某种功能赋予一个物件后 ,就认定物件只有这种功能,而不会 再去考虑物件在其他方面的用途。对 物件的通常用途越熟悉,就越难发现 它在其他方面的新功能。用途固定的 产生原因包括心理因素和行为习惯两 个方面。用途固定对于我们创造性地 解决问题有消极的影响。

People usually assign a certain function to an object, and then they assume that the object has only this function, instead of considering other uses of the object. The more familiar an object is with its common uses, the more difficult it is to discover its new functions in other areas. The causes of Functional fixedness includes psychological factors and behavioral habits. Functional fixedness has a negative impact on our creative problem solving.

1. 小明看到桌子上带壳的核桃 , 很想吃, 但找不到小锤子来 砸开核桃。他的姐姐提醒他, 可以用门来夹开核桃。Xiao Ming saw that the walnuts on the table wanted to eat, but he couldn't find a hammer to break them open. His sister reminded him that walnuts could be opened by the door.

2. 回形针一般用作文具夹住纸。它还有其他的用徐吗? Paper clips are usually used as

途吗? Paper clips are usually used as stationery to hold paper. Does it have other

uses?



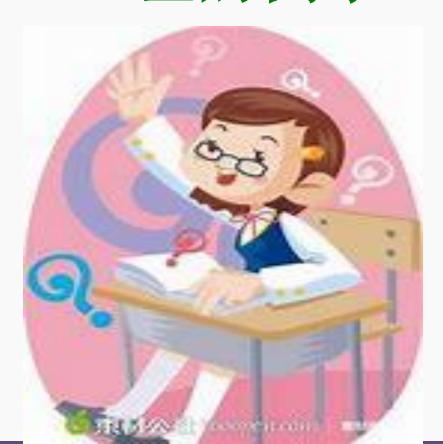
可以用回形针做手工艺品;用回形针撬开一把锁。Handicrafts can be made with paper clips. Using a paper clip to pick open a lock.

回形针的100种用途 100 Uses of

Paper clip: https://wenku.baidu.com/view/6753cd9f195f312b3169a59d.html

3. 一个人口渴想喝茶,但 找不到茶杯, 旁边只有一 个精美的高脚红酒杯, 他 说:"我不喝茶算了"。A man is thirsty for tea, but he can't find a cup. There is only a beautiful tall red wine cup beside him. He said, "I don't drink tea."

练习:请同学们举出这种认知偏差的例子



- 1. 模糊效应 Ambiguity effect
- 2. 锚定效应 Anchoring or focalism
- 3. 拟人化 Anthropomorphism
- 4. 注意力偏差 Attentional bias
- 5. 自动性偏差 Automation bias

- 6. 可得性捷思法 Availability heuristic
- 7. 可获性层叠 Availability cascade
- 8. 逆火效应 Backfire effect
- 9. 从众效应 Bandwagon effect
- 10. 基本比率谬论或基本比率忽视 Base rate fallacy or Base rate neglect

11. 信念偏差 Belief bias

12. 偏差盲点 Bias blind spot

13. 啦啦以效应 Cheerleader effect

14. 支持选择偏差 Choice-supportive bias

15. 聚类模式偏差 Clustering illusion

- 16. 确认偏差 Confirmation bias
- 17. 一致性偏差 Congruence bias
- 18. 结合谬论 Conjunction fallacy
- 19. 回归性偏差 Regressive bias
- 20. 保守倾向 Conservatism/Bayesian

21. 对比效应 Contrast effect

22. 资深者偏差 Curse of knowledge

23. 诱导效应 Decoy effect

24. 面额效应 Denomination effect

25. 资产处置效应 Disposition effect

- 26. 有选择偏差 Distinction bias
- 27. 邓宁-克鲁格效应

Dunning-Kruger effect

- 28. 温水泡青蛙 Duration neglect
- 29. 同情差距 Empathy gap
- 30. 敝帚自珍 Endowment effect

- 31. 本质主义 Essentialism
- 33. 实验者偏差 Experimenter's bias
- 34. 聚焦错觉 Focusing effect
- 35. 预言效应 Forer effect

- 36. 包装效应Framing effect
- 37. 频现错觉 Frequency illusion
- 38. 用途固定 Functional fixedness

智覺學苑



结**束** THE END

感谢!

Thank You!

info@awe-edu.com





智覺樂苑 (AWE)

Academy of Wisdom and Enlightenment

98 Glen Cameron Rd, Thornhill, ON, Canada L3T 1P8

中文: 李捷伟 647-855-5416 郭灿東 416-917-1632

English: Tammy 416-727-5577 Jenny 416-830-4718

www.AWE-edu.com